

POLICIES

DRIVEWAYS, SIDEWALKS AND STEPS should be kept clear of brush, trees, and snow/ice for easy accessibility for the driver. If these conditions are not met, the driver will not be able to pick you up.

“NO SMOKING” and SEAT BELT LAW are strictly enforced.

There will be no bus service on:

- Weekends
- Holidays
- When Bethany Town Hall is closed

The Human Services Office has the right to refuse transportation to any individual when physical/ psychological condition(s) warrants other means of transportation.

Any complaints regarding service should be made in writing to Robin Glowa, Director of Human Services at rglowa@bethany-ct.com or 40 Peck Road, Bethany, CT 06524

TRIP PURPOSES

- ♦ Medical appointments (Non-Surgical)
 - ♦ Shopping
- ♦ Special Senior events

Rides are provided on a time and space availability

Medical appointments will always take priority

Drivers confirm appointments the night before pick up

TRIP RATES

\$2.50 per destination

\$1.50 one-way within the Town of Bethany

Riders will pay upon entering the bus

Cash Payments ONLY

**To RESERVE A RIDE:
CALL (203) 393-2100
EXT. 1324**



©Town of Bethany 1988

TOWN OF BETHANY

Senior Bus Transportation Service

Transportation Guidelines
For
Seniors and Disabled Persons

**TO RESERVE A RIDE:
CALL (203) 393-2100
EXT. 1324**

9:00 A.M - 4:30 P.M.
Monday through Friday

BASIC SERVICE

- Program provides door-to-door transportation to Bethany Residents only.
- The bus accommodates 12/14 passengers.
- Accommodates 2 wheelchairs, the bus **does not provide the wheelchair.**
- Heat/Air-conditioned
- Stereo radio
- Dispatch system
- Cellular telephone

WAITING FOR A RIDE

- At your scheduled pick-up time, you should be waiting at or near the first floor front door of your pick-up location where you can see the vehicle.
- In cases where visibility might be impaired, where the driver can see the rider.

WHERE CAN I GO?

- ◆ Ansonia
- ◆ Beacon Falls
- ◆ Cheshire
- ◆ Derby
- ◆ Hamden
- ◆ Milford
- ◆ Naugatuck
- ◆ New Haven
- ◆ North Haven
- ◆ Orange
- ◆ Prospect
- ◆ Seymour
- ◆ Waterbury
- ◆ West Haven
- ◆ Woodbridge

WHO MAY COME WITH YOU?

- ⇒ You may bring a Personal Care Attendant at no extra charge.
- ⇒ PETS: Guide dogs and registered companion animals are allowed.

WHO IS ELIGIBLE?

Any Bethany resident 55 years or older, or who has permanent or temporary disabilities.

LIMITS OF ASSISTANCE

- The bus drivers provide **limited assistance** to and from vehicle and pick up and drop off locations.
- Rides are **not available for any surgeries or procedures that involve anesthesia.**
- The drivers assist an ambulatory rider to and from the first floor from front door of the pick up location for a maximum of three steps.
- Wheelchair users must be at the bottom of the steps prior to boarding the vehicle unless a ramp is available.
- Transportation Services may be cancelled due to inclement weather

Schedule and bus fare are subject to change without notice.