



Office of the Director of Human Services
40 Peck Road
Bethany, CT 06524
203-393-2100 X3124

Transportation Guidelines for Senior Citizens and Disabled Persons

POLICIES

Driveways, sidewalks and steps should be kept clear of brush, trees, and snow/ice for easy accessibility for the driver. If these conditions are not met, the driver will not be permitted to pick you up.

NO SMOKING policy is strictly enforced on the bus.

SEAT BELT LAW is strictly enforced on the bus.

The transportation bus does not operate on weekends, holidays or when the Bethany Town Hall is closed.

The Human Resources & Service Office has the right to refuse bus transportation to any individual when physical or psychological condition(s) warrant other means of transportation.

TRIP PURPOSE

Rides are provided on a time and space availability for medical appointments, all programs at the Janice Von Beren Senior Center, shopping, special senior events.

TRIP FARE (TO BE PAID UPON BOARDING THE BUS)

\$2.50 per destination

\$1.50 one way within the Town of Bethany

To reserve a ride, call 203-393-2100 X1324

9:00 AM – 4:30 PM

Monday, Wednesday, Friday

BASIC SERVICE

- Program provides door-to-door transportation to Bethany residents only.
- The bus accommodates 14-16 passengers.
- Accommodates two (2) Wheelchairs; **the bus does not provide the wheelchair.**
- Heat/Air-Conditioned.
- Stereo Radio
- Dispatch System
- Cellular Telephone

WAITING FOR A RIDE

- At your scheduled pickup time, you should be waiting at or near the first floor front door of your pickup location where you will see the bus arrive.
- In case of the visually impaired, where the driver can see the rider.

WHO MAY COME WITH YOU?

- You may bring a Personal Care Attendant at no extra charge.
- PETS: Guide dogs and registered companion animals are permitted.

WHERE CAN I GO?

Ansonia	Orange
Beacon Falls	Prospect
Cheshire	Seymour
Derby	Waterbury
Hamden	West Haven
New Haven	Woodbridge

WHO IS ELIGIBLE?

Any Bethany resident who is 55 years or older or has permanent or temporary disabilities.

LIMITS OF ASSISTANCE

- The bus driver provides limited assistance to and from the vehicle and pickup and drop off locations.
- The driver will assist an ambulatory rider to and from the first floor from the front door of the pickup location for a maximum of three steps.
- Wheelchair users must be at the bottom of the steps prior to the boarding the vehicle unless a ramp is available.
- In case of inclement weather, the Transportation Program may be cancelled.
- Schedule and bus fare are subject to change without notice.